Key Largo Wastewater Treatment District
Board of Commissioners Meeting
Agenda Item Summary

Meeting Date:
November 17, 2026

Agenda Item Number: K-1

Action Required:
No

Department:
Customer Service

Sponsor:
Alex Irizarry

Subject:
Customer Service Report - October 2026

Summary:
Mr. Irizarry will present the Customer Service monthly report.

Reviewed / Approved		Financial Impact	Attachments
Operations:	_____	$	1. Monthly Report
Administration:	_____		
Finance:	_____	Funding Source:	
District Counsel:	_____	N/A	
District Clerk:	_____	Budgeted:	
Engineering:	_____	No	

Approved By: _____ **Date:** 11-12-26
General Manager

Key Largo Wastewater Treatment District
Customer Service Report

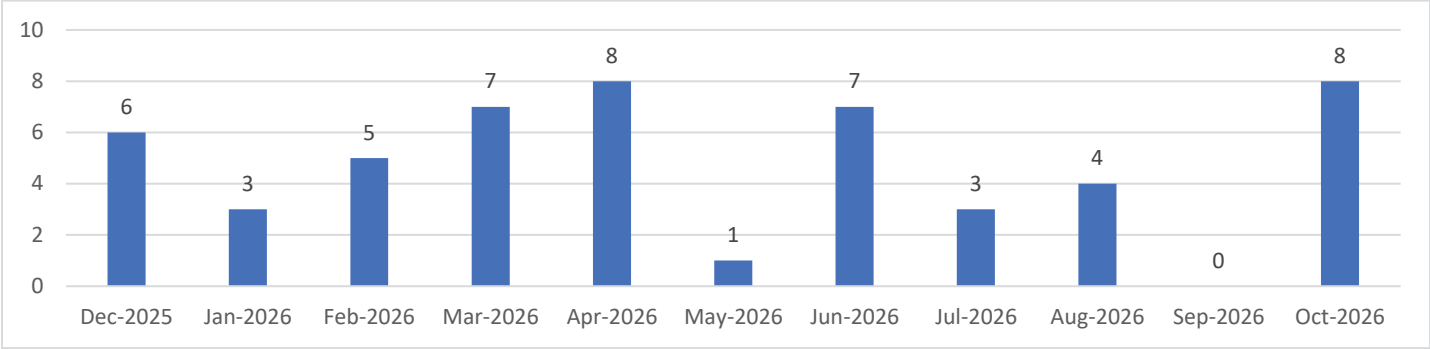
October 2026

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Backup	4
Billing	8
Construction	1
Demo	4
Field Department	10
Locate	1
MOD	12
NOA	13
Tie In Non Res	1
Tie In Res	7
Total	61

Number of Completed Wastewater Connections



Completed Wastewater Connections for 8 Residential Properties:

- 849 Cardinal Ln
- 538 Ocean Cay Dr
- 405 Coconut Dr
- 41 Avenue F
- 18 N End Rd
- 138 S Bay Harbor Dr
- 434 Big Pine Rd
- 133 1st Rd