

Key Largo Wastewater Treatment District
Board of Commissioners Meeting
Agenda Item Summary

Meeting Date:
September 15, 2026

Agenda Item Number: I-1

Action Required:
No

Department: Customer Service
Sponsor: Alex Irizarry

Subject:
Customer Service Report - August 2026

Summary:
Mr. Irizarry will present the Customer Service monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By: _____ Date: 9-10-26
General Manager

Key Largo Wastewater Treatment District Customer Service Report

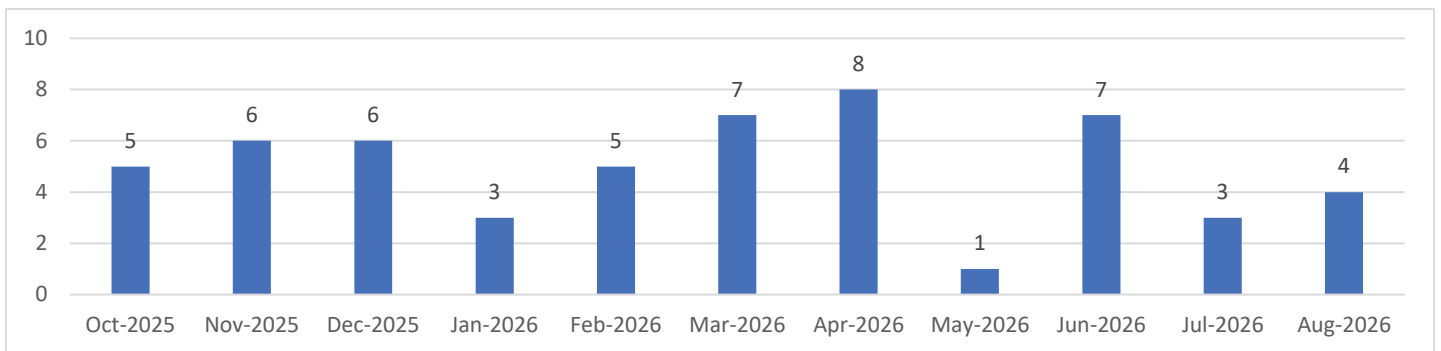
August 2026

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Backup	2
Billing	9
Demo	4
Field Department	6
Locate	1
MOD	5
NOA	8
Odor	2
Tie In Res	5
Total	42

Number of Completed Wastewater Connections



Completed Wastewater Connections for 4 Residential Properties:

- 19 Eagle Dr
- 103031 Overseas Hwy
- 19 Flamingo Rd
- 13 Sexton Cove Rd