

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
July 21, 2026

Agenda Item Number: K-1

Action Required:
No

Department:

Field

Sponsor:

Rudy Perez

Subject:

Field Report - June 2026

Summary:

Mr. Perez will present the Field monthly report.

Reviewed / Approved

Financial Impact

Attachments

Operations: _____

\$

1. Monthly Report

Administration: _____

Finance: _____

Funding Source:

District Counsel: _____

N/A

District Clerk: _____

Budgeted:

Engineering: _____

N/A

Approved By: _____

General Manager



Date: _____

7-16-26

Wastewater Field Operations

There were a total of **22 service calls** for the month of **June** of these **9 were system-generated alarms**, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff of those **(8) systems generated** were found using the **(FVMS) Flo Vac Monitoring System**. The report shown below details the remaining **(13) customer calls**.

Date	Address	Incident	Response	KLWTD Issue
6/5/26	3 Oleander Ave	A customer called stating that the toilets were draining slow.	Upon Field Techs' arrival on site, they opened the sump lid and noticed that the level was down. They manually simulated pump twice to assure that all was working as should. They contacted homeowner to notify them of our findings. (HOMEOWNER ISSUE)	NO
6/6/26	24 Buccaneer Dr	A customer called stating that they were experiencing backup issues.	Upon Field Techs' arrival on site, the pit was functioning normally. The cleanout was checked and found dry and clear; pit was also simulated. Homeowner was notified to call a plumber. (HOMEOWNER ISSUE)	NO
6/6/26	106501 Overseas Hwy	Received a customer call stating that they were experiencing backup issues in the bathrooms at Circle K.	Upon field techs' arrival on site, they noticed that the pit had just discharged on its own. Techs opened the cleanout and found it dry and clear. Customer was notified and advised by calling a plumber. (CUSTOMER ISSUE)	NO

6/8/26	105075 Overseas Hwy	A customer called to notify us that the grinder pump alarm was going off.	Upon Field Techs' arrival on site, Techs found the alarm was going off. When trouble shooting the situation tech found that the grinder pump was not working. Pump was swapped out and brought in for repairs. Homeowner was notified.	YES
6/10/26	1314 Royal Palm Dr	We received a call from the County Sherifs Office concerning a valve lid misplaced on the road.	Upon Field Techs' arrival on site, apparently it was a water valve lid that was left off. Tech closed the lid and notified the water department. (NOT A KLWTD ISSUE)	NO
6/13/26	29 Coral Dr	The customer called to report what seemed to be a sewer odor outside their property.	Upon Field Techs' arrival on site, Techs found no odor coming from the vent. They opened the cleanout and the in-sump breather to assure the homeowner that the smell was not sewer related. Homeowner was satisfied. (NOT A KLWTD ISSUE)	NO
6/14/26	78 Ave D	The customer called in stating that they had sewage coming out the white pipe outside their house.	Upon Field Techs' arrival on site, Techs noticed that the sewage was coming up on the homeowner's side. The pit and the cleanout were observed and were found in proper working and clear conditions. Homeowner was present at our inspection and was advised to call a plumber. (HOMEOWNER ISSUE)	NO

6/16/26	97000 Overseas Hwy	Received a call from a plumber from (Nationwide) regarding a break on private property needing us to close our main shut-off valve.	Upon Field Techs' arrival on site, apparently the private valve was not closing properly. Techs closed the main shut off valve so that the proper repairs were made on the private side at Hawks Kay Resort. (PRIVATE ISSUE)	NO
6/17/26	98970 Overseas Hwy	Customer called in stating that they hadn't heard the air terminal make any noise and that their toilets were slowly draining. Would like for us to see if everything was working properly.	Upon Field Techs' arrival, techs opened the buffer tank that's connected to the property and manually discharge and simulated it. They also checked the cleanout and found it to be clear of debris or any potential backups. Customer was notified. (CUSTOMER ISSUE)	NO
6/18/26	25 Gasparilla Dr	Customer called to report a strong odor coming from our Vacuum Station.	Upon Field Techs' arrival at Vac Station G, the techs and supervisor did not smell any odor coming from the odor control or vacuum station itself. They did pick up a strong odor coming off the highway. There have been multiple calls from the area, especially from the ocean side. All investigation concluding odor is coming from the sargassum. (NOT A KLWTD ISSUE)	NO
6/23/26	57 N Bounty Ln	Customer called to report a possible back up.	Upon Field Techs' arrival, techs inspected the cleanout and found it to be clear or any potential backups. Pit was manually discharged as well. Notified the homeowner that all was working accordingly and advised them to call a plumber. (HOMEOWNER ISSUE)	NO

6/28/26	30 Jean Lafitte Dr	Customer called stating that they were experiencing back up difficulties.	Upon Field Techs' arrival on site, the pit was functioning normally. The cleanout was checked and found dry and clear; pit was also simulated. Homeowner was advised to call a plumber. (HOMEOWNER ISSUE)	NO
6/30/26	292 Buttonwood Shores	Customer called stating that they sewage backing up into the bathtub.	Upon Field Techs arrival, the pit was manually discharged and the cleanout was checked. No issue was found, homeowner was notified and advised calling a plumber. (HOMEOWNER ISSUE)	NO

Area Addressed with the Flow Vac Monitoring System

Date	Address	Incident	Response	Issue Found
6/4/26	Calder Buffer Tank	Received a low vacuum alarm call from Vac Station D	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Fernco Issue
6/4/26	1507 Shaw Dr	Received a low vacuum alarm from Vac Station D	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Bad Valve
6/6/26	1037 Adams Dr	Received a low vacuum call from Vac Station D	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Bad Valve

6/7/26	413 Mahogany Circle	Received a low vacuum call from Vac Station D	Field Tech checked on the (FVMS) and went straight to the address with the issue	Bad Valve
6/7/26	558 Gordon Circle	Received a low vacuum call from Vac Station D	Field Tech checked on the (FVMS) and went straight to the address with the issue	Debris in Valve
6/11/26	1046 Snapper Ave	Received a low Vacuum call from Vac Station I	Field Tech checked on the (FVMS) and went straight to the address with the issue	Bad Valve
6/15/26	174 Sunset Garden Dr	Received a low vacuum call from Vac Station I	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Bad Controller
6/21/26	100 Burton Dr	Received a low vacuum call from Vac Station JK	Field Tech checked on the (FVMS) and went straight to the address with the issue	Bad Controller

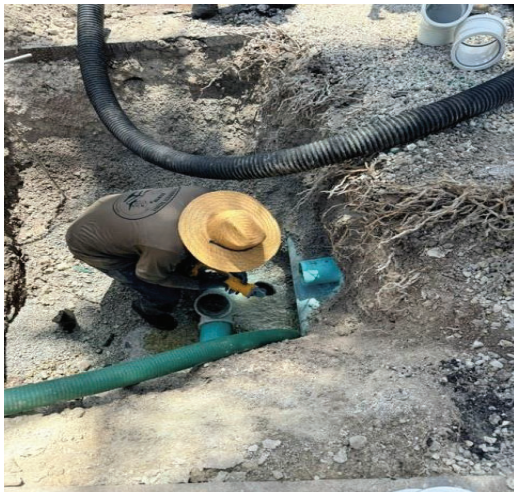
The (1) System Generated Calls Not in (FVMS)

6/22/26	325 Calusa Lot # 89	Received a low vacuum call from Vac Station E	Field Tech isolated tank valve to determine an area. Once determined they noticed that the issue was not shown on the Flo Vac monitoring. Using Iso Street Valves, issue was found in Calusa Campground. Tech drove till finding the problem.	Bad Controller
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237 Buttonwood Shores I & I Repair Broken 6" Elbow



28 Mangrove Lane I & I Repair Broken 6" Elbow (Part I)



28 Mangrove Lane I & I Repair Broken 6" Elbow (Part II)

