

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:  
May 19, 2026

Agenda Item Number: I-1


Action Required:  
No

Department: Customer Service  
Sponsor: Alex Irizarry

Subject:  
**Customer Service Report - April 2026**

Summary:  
Mr. Irizarry will present the Customer Service monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By:  Date: 5-14-26  
General Manager

# Key Largo Wastewater Treatment District Customer Service Report

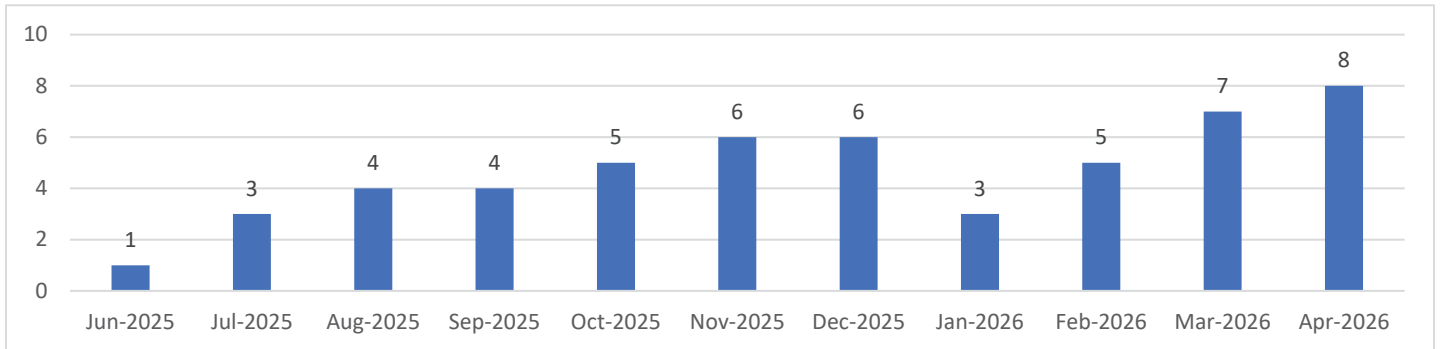
April 2026

The numbers provided are based on customer requests that generated a work order.

## Customer Service Requests

	Total
Billing	8
Demo	3
Field Department	10
Locate	3
MOD	7
NOA	4
Tie In Non Res	1
Tie In Res	5
<b>Total</b>	<b>41</b>

## Number of Completed Wastewater Connections



### Completed Wastewater Connections of 8 Residential Properties:

- 1025 Snapper Ln
- 991 Valencia Rd
- 140 Old Fashion Rd
- 224 James Ave
- 150 Long Key Rd
- 109 Point Pleasant Dr
- 165 Ocean Shores Dr
- 1025 Snapper Ln