

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
February 17, 2026

Agenda Item Number: K-1

Action Required:
No

Department: Field Operations Sponsor: Rudy Perez

Subject:
Field Report - January 2026

Summary:
Mr. Perez will present the Field monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By:  Date: 2-11-26
General Manager

Wastewater Field Operations

There were a total of **18 service calls** for the month of January of these **8 were system-generated alarms**, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff of those **(8) systems generated** were found using the **(FVMS) Flo Vac Monitoring System**. The report shown below details the remaining **(10) customer calls**.

Date	Address	Incident	Response	KLWT D Issue
1/2/26	30 East Beach Rd	A customer called stating that they were experiencing back up difficulties.	Once Field Techs arrived on site cleanouts were observed and pit was manually discharged. No issues were detected. Homeowner notified. (HOMEOWNER ISSUE)	NO
1/5/26	233 Lignumvitea Dr	A customer called in to report a backup on our side.	Upon Field Techs' arrival pit was manually discharged and working accordingly. Tech did notice that when trying to open the cleanout, it was under pressure. Crews tried to break free the blockage with the jetter but were unsuccessful. Crews dug up the service and found that the line was damaged. Once the repairs were made the service lateral was put back in service.	NO

1/9/26	5 Burlington St	The customer called in to report a sewer leak on the property.	Upon Field Techs' arrival pit was working properly. There were no signs of a backup around the area. Tech did observe a detached fitting underneath the house causing sewer to run out on the ground. Homeowner was notified. (HOMEOWNER ISSUE)	NO
1/10/26	165 Bahama Ave	Customers called to report a possible backup.	Upon Field Techs' arrival, the pit and cleanout were observed and found clear of debris and working accordingly. Homeowner was notified of findings. (HOMEOWNER ISSUE)	NO
1/11/26	97630 Overseas Hwy	We received a customer call regarding a backup at the property.	On arrival at location, the cleanout was checked and the pit was manually discharged. Field Techs met with customers and explained that the issue was on the private side. (HOMEOWNER ISSUE)	NO
1/13/26	1123 Heron Rd	A customer called stating that their toilets were not draining properly.	Field Techs arrived and found that the pit was working properly. Cleanout was observed and found clear of debris or sewage. Homeowner notified of findings. (HOMEOWNER ISSUE)	NO
1/22/26	759 Micheal Dr	The customer called stating that the shower and toilets were backing up. Plumber advised them to call the KLWTD.	Field Techs arrived and found the pit to be working properly. Pit was manually simulated and discharged; cleanout was observed and found dry. Homeowner notified of findings. (HOMEOWNER ISSUE)	NO

1/25/26	39 Bonefish Ave	The customer called in to report a backup at the property.	Upon Field Techs' arrival, Techs found that the pit was working properly. The cleanout was checked to ensure that there was no blockage in the line. Homeowners were notified of findings. (HOMEOWNER ISSUE)	NO
1/28/26	119 Oceanview DR	A customer called in to report their toilets were not functioning properly.	Upon Field Techs' arrival, they opened and found that the cleanout and the pit were overwhelmed. The pit was diagnosed with grease blockage in the sensor tube. Once the buildup was removed the pit simulated and put back in service. Homeowner was notified of our findings.	YES
1/31/26	9 Bonita Ave	A customer called concerned that the house was experiencing backup issues.	On Field Techs' arrival the cleanout was opened and observed. Pit was manually discharged and simulated no issues on the district's side. Homeowner was notified of findings. (HOMEOWNER ISSUE)	NO

Area Addressed with the Flow Vac Monitoring System

Date	Address	Incident	Response	Issue Found
1/1/26	1123 Rd Calder Buffer Tank	Received a low vacuum alarm call from Vac Station D	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Debris in Valve
1/1/26	720 Boyd Dr	Received a low vacuum alarm from Vac Station D	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Bad Valve
1/2/26	100 Burton Dr	Received a low vacuum call from Vac Station JK	Field Tech isolated the tank valves to determine an area. Once determined they used the (FVMS) to find the issue.	Bad Controller
1/3/26	234 Allen Ave	Received a low vacuum call from Vac Station E	Field Tech checked on the (FVMS) and went straight to the address with the issue.	Bad Controller
1/3/26	136 La Paloma Rd	Received a low vacuum call from Vac Station D	Field Tech checked on the (FVMS) and went straight to the address with the issue.	Bad Valve
1/16/26	109 Ave A	Received a low vacuum	Field Tech checked on the (FVMS) and went	Bad Controller

		alarm from Vac Station E	straight to the address with issue.	
1/17/26	1521 Shaw DR	Received a low vacuum call from Vac Station D	Field Tech isolated tank valves at the vacuum station to determine an area. Once determined, Tech used the (FVMS) to find the issue.	Bad Valve
1/24/26	624 Island Dr	Received a low vacuum call from Vac Station A	Field Tech checked on the (FVMS) and went straight to the address with issue.	Bad Valve







