

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:  
June 3, 2025

Agenda Item Number: H-1

Action Required:  
No

Department: Customer Service  
Sponsor: Connie Fazio

Subject:  
**Customer Service Report - April 2025**

Summary:  
Ms. Fazio will present the Customer Service monthly report.

| <u>Reviewed / Approved</u> | <u>Financial Impact</u> | <u>Attachments</u> |
|----------------------------|-------------------------|--------------------|
| Operations: _____          | \$                      | 1. Monthly Report  |
| Administration: _____      |                         |                    |
| Finance: _____             | Funding Source:         |                    |
| District Counsel: _____    | N/A                     |                    |
| District Clerk: _____      | Budgeted:               |                    |
| Engineering: _____         | N/A                     |                    |

Approved By: \_\_\_\_\_  
General Manager

Date: 5-29-25

Key Largo Wastewater Treatment District  
Customer Service Report

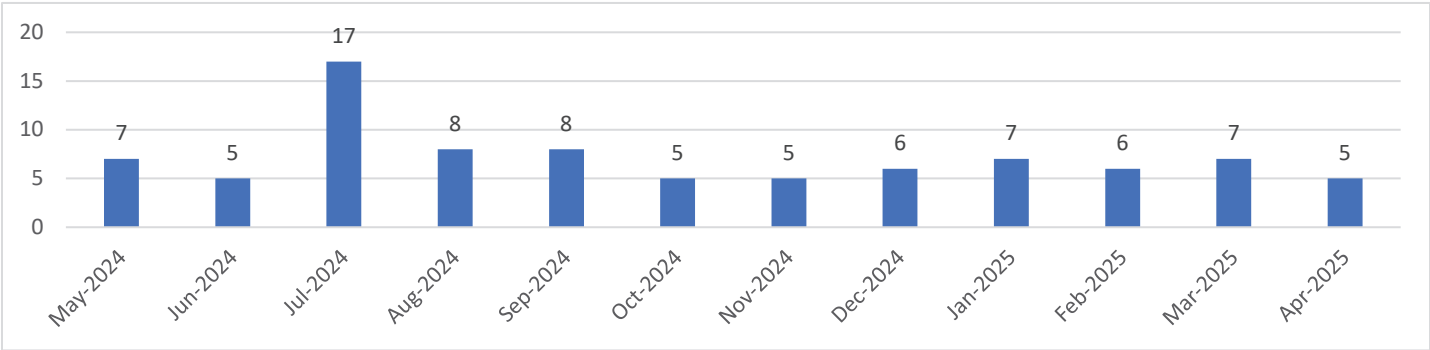
April 2025

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

|                  | Total |
|------------------|-------|
| Billing          | 7     |
| Damage           | 1     |
| Demo             | 2     |
| Field Department | 6     |
| Locate           | 1     |
| MOD              | 5     |
| NOA              | 4     |
| Tie In Non Res   | 1     |
| Tie In Res       | 3     |
| Total            | 30    |

Number of Completed Wastewater Connections



Completed Wastewater Connections of 1 Commercial Property and 4  
Residential Properties:

New Connections:

- 862 Cardinal Dr
- 1508 Shaw Dr
- 68 Coral Way
- 559 Palm Dr
- 678 N Lake Dr

Reconnections: