# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

June 3, 2025	Agenda item Number. G-I	
		Action Required: No
Department:	Sponsor:	
General Manager	Peter Rosasco	
Subject:		
Employee Recognition	ons January - May 2025	
Summary:		
Mr. Rosasco will preser	nt Employee Recognitions from Janu	ary 2025 to May 2025.
Reviewed / Approved	Financial Impact	<u>Attachments</u>
Operations:	\$	1. Employee Recognitions Memo
Administration:		
Finance:	Funding Source:	
District Counsel:	N/A	
District Clerk:	Budgeted:	
Engineering:	N/A	
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Date: 5 - 21 - 25

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### **Key Largo Wastewater Treatment District**

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# Employee Recognitions January – May 2025

#### **Promotions:**

Adam Baptiste: promoted to Plant Lead Operator

Beau Sponseller: promoted to Facilities Project Lead & District Safety Officer

## Field Department Customer Satisfaction Survey's:

1/06/25: Danny MacShane, Derrick Davis, and Rudy Perez received an outstanding customer service satisfaction survey. "Went above and beyond with the problem on a Friday afternoon!"

**5/02/25:** Rudy Perez received an outstanding service email from Jeffrey Fasolo, 941 Plantation Dr. Key Largo. "The hard-working effort and Dedication to finalizing the repair was quite impressive. Very professional, polite and informative with keeping me informed on the progress of the project."

This was the valve replacement project. Rudy found a break in the line and repaired that as well.

**5/14/25:** Karl Sainz: I wanted to take a moment to express my sincere appreciation for the exceptional work the inspector Karl Sainz has done as part of the Monroe County Sewer Department. His commitment to excellence, attention to detail, and dedication to upholding high standards have not gone unnoticed.

His guidance and support throughout our recent project (sewer connection and inspection) have been invaluable. He consistently demonstrated professionalism and integrity and his willingness to offer insight, and assistance has made a significant difference in ensuring everything ran smoothly and in compliance.

I just want to thank him for going above and beyond in his role. It's clear that he takes pride in what he does, and his efforts have had a meaningful impact. We are grateful to have had the opportunity to work with someone of his caliber. Please share the email with him and his team.

Warm regards

Isis Triana MBA, BSN, RN

Nurse Manager University of Miami Hospital and Clinics (UMHC)

UHealth Kendall

## Milestone Anniversaries:

5 Years: Alex Irizarry, Customer Account Specialist – March 9th

10 Years: Laura Weinstock, Project Administration & HR Coordinator – April 20th Beau Sponseller, Facilities Project Lead & District Safety Officer – May 18th

15 Years: Paul Hunter, Senior Facilities Technician – January 11th