

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

April 15, 2025

Agenda Item Number: H-1

Action Required:

No

Department:

Customer Service

Sponsor:

Connie Fazio

Subject:

Customer Service Report - March 2025

Summary:

Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Operations: _____

Administration: _____

Finance: _____

District Counsel: _____

District Clerk: _____

Engineering: _____

Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

Attachments

1. Monthly Report

Approved By: _____

General Manager



Date: 04/10/2025

Key Largo Wastewater Treatment District Customer Service Report

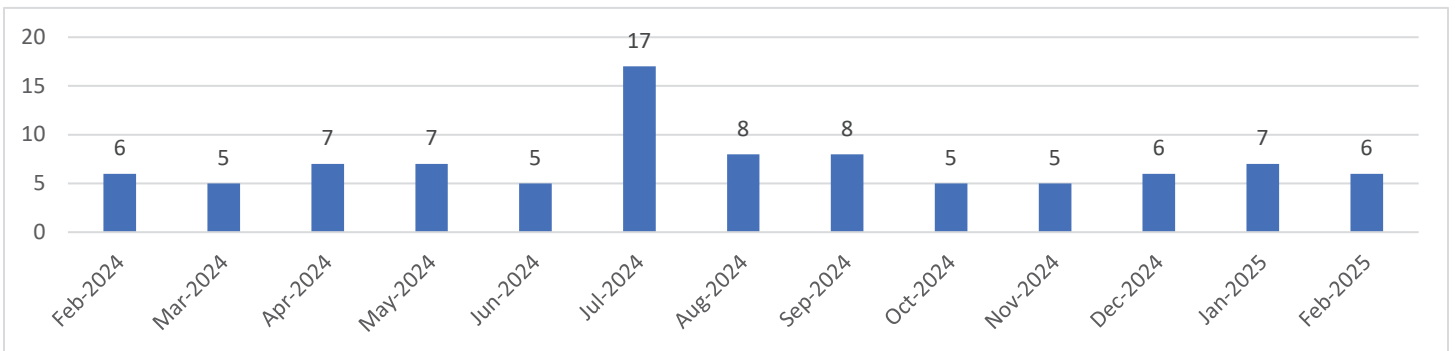
March 2025

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	6
Construction	1
Demo	2
Field Department	15
Locate	2
MOD	5
NOA	6
Odor	1
Tie In Non Res	1
Tie In Res	6
Total	45

Number of Completed Wastewater Connections



Completed Wastewater Connections of 1 Commercial Property and 6 Residential Properties:

New Connections:

- 11 Orange Dr
- 301 Buttonwood Cir
- 427 Lime Dr
- 98790 Overseas Hwy

Reconnections:

- 173 W Avenue A
- 175 W Avenue A
- 37 N Bounty Ln