

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:  
March 18, 2025

Agenda Item Number: H-1

Action Required:  
No

Department:  
Customer Service

Sponsor:  
Connie Fazio

Subject:  
**Customer Service Report - February 2025**

Summary:  
Ms. Fazio will present the Customer Service monthly report.

**Reviewed / Approved**

**Financial Impact**

**Attachments**

Operations: \_\_\_\_\_  
Administration: \_\_\_\_\_  
Finance: \_\_\_\_\_  
District Counsel: \_\_\_\_\_  
District Clerk: \_\_\_\_\_  
Engineering: \_\_\_\_\_

\$  
  
Funding Source:  
N/A  
  
Budgeted:  
N/A

1. Monthly Report

Approved By:  Date: 3/11/2025  
General Manager

# Key Largo Wastewater Treatment District Customer Service Report

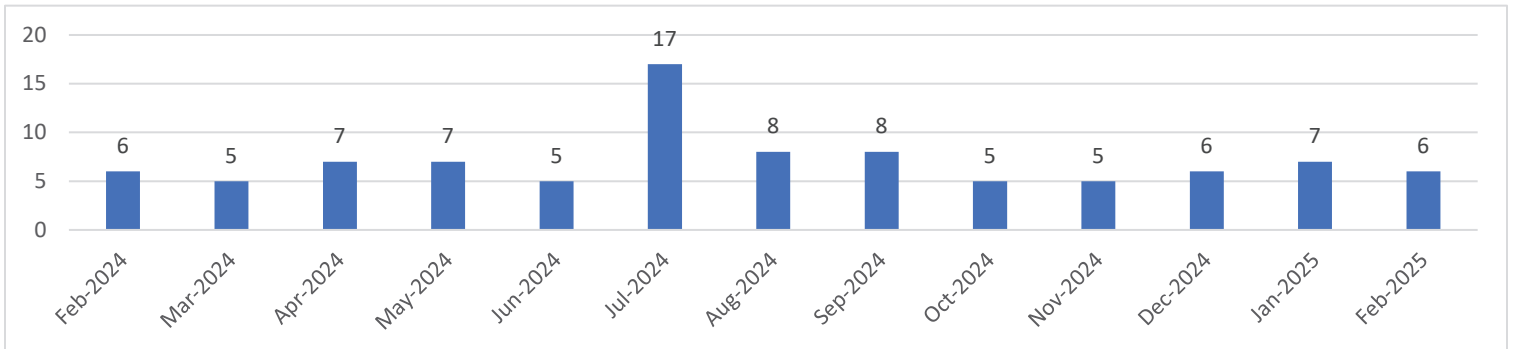
February 2025

The numbers provided are based on customer requests that generated a work order.

## Customer Service Requests

	Total
Billing	11
Demo	2
Field Department	9
MOD	3
NOA	9
Tie In Res	4
<b>Total</b>	<b>38</b>

## Number of Completed Wastewater Connection



### Completed Wastewater Connections of 6 Residential Properties:

#### New Connections:

- 211 Allen Ave
- 104 George St
- 1203 Saratoga Ln
- 92 Coral Way

#### Reconnections:

- 272 Lower Matecumbe Rd
- 3 Abaco Rd