

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
February 18, 2025

Agenda Item Number: H-1

Action Required:
No


Department:
Customer Service

Sponsor:
Connie Fazio

Subject:
Customer Service Report - January 2025

Summary:
Ms. Fazio will present the Customer Service monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By:  Date: 2-13-25
General Manager

Key Largo Wastewater Treatment District Customer Service Report

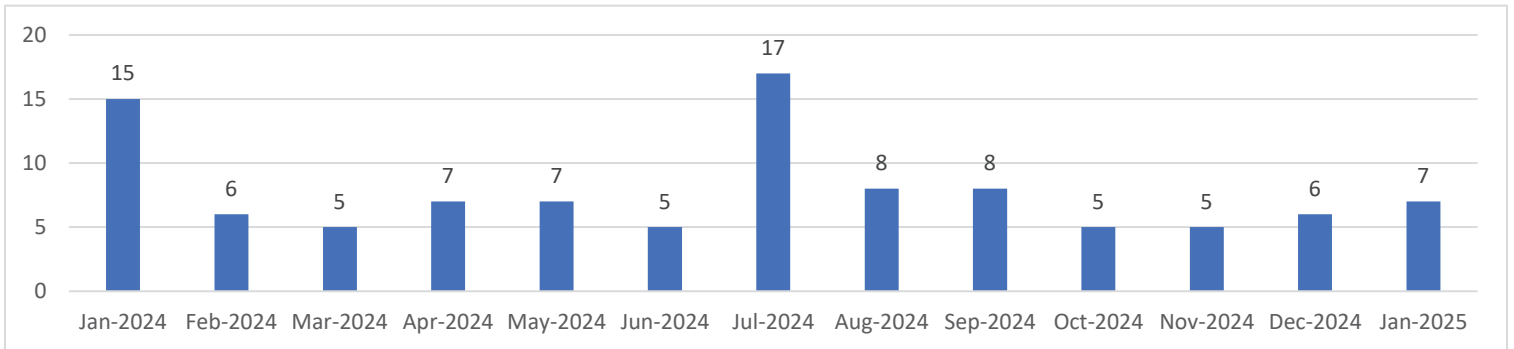
January 2025

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	9
Demo	6
Field Department	8
Locate	3
MOD	12
NOA	3
Tie In Res	9
Total	50

Number of Completed Wastewater Connection



Completed Wastewater Connections of 7 Residential Properties:

New Connections:

- 25 Jean La Fitte Dr
- 210 Trinidad Ln
- 25 Bonita Ln
- 95370 Overseas Hwy

Reconnections:

- 510 Tina Pl
- 177 Grassy Rd
- 78 Avenue D