

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
January 21, 2025

Agenda Item Number: H-1

Action Required:
No

Department:
Customer Service

Sponsor:
Connie Fazio

Subject:
Customer Service Report - December 2024

Summary:
Ms. Fazio will present the Customer Service monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By: _____

General Manager



Date: _____

1-16-25

Key Largo Wastewater Treatment District Customer Service Report

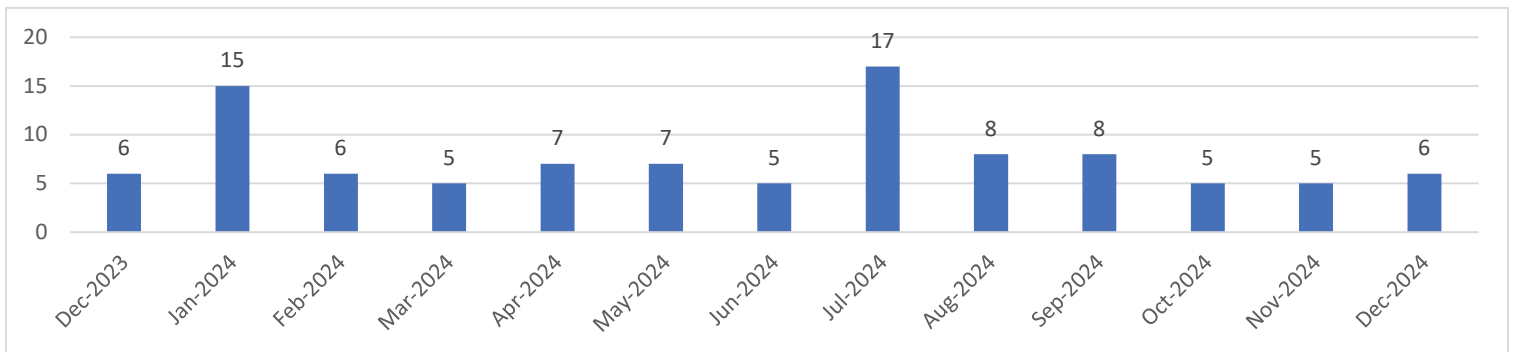
December 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	12
Letter of Coordination	1
Damage	1
Demo	6
Field Department	9
Locate	2
MOD	12
NOA	4
Tie In Non-Res	1
Tie In Res	7
Total	55

Number of Completed Wastewater Connection



Completed Wastewater Connections of 6 Residential Properties:

New Connections:

- 46 Transylvania Ave
- 120 N Bounty Ln
- 50 Transylvania Ave

Reconnections:

- 101 Kay Dr
- 812 Narragansett Ln
- 141 Grassy Rd