

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:  
December 17, 2024

Agenda Item Number: H-1

Action Required:  
No

Department:  
Customer Service

Sponsor:  
Connie Fazio

Subject:  
**Customer Service Report - November 2024**

Summary:  
Ms. Fazio will present the Customer Service monthly report.

**Reviewed / Approved**

**Financial Impact**

**Attachments**

Operations: \_\_\_\_\_  
Administration: \_\_\_\_\_  
Finance: \_\_\_\_\_  
District Counsel: \_\_\_\_\_  
District Clerk: \_\_\_\_\_  
Engineering: \_\_\_\_\_

\$  
  
Funding Source:  
N/A  
  
Budgeted:  
N/A

1. Monthly Report

Approved By:   
General Manager

Date: 12/11/2024

# Key Largo Wastewater Treatment District Customer Service Report

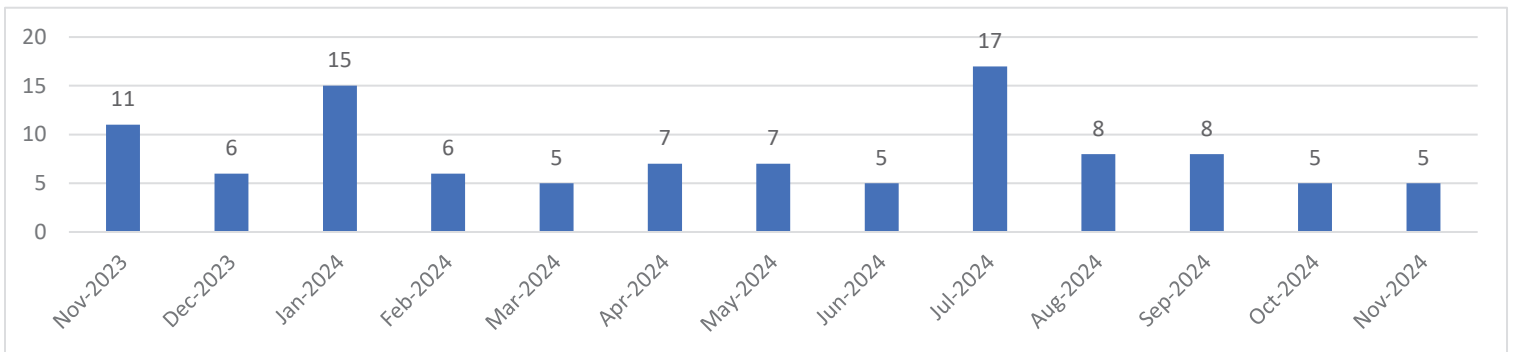
November 2024

The numbers provided are based on customer requests that generated a work order.

## Customer Service Requests

	Total
Billing	3
Demo	1
Field Department	9
MOD	10
NOA	2
Tie In Res	7
<b>Total</b>	<b>32</b>

## Number of Completed Wastewater Connection



### Completed Wastewater Connections Consists of The Following:

- 1 - New Residential Connection
- 4 – Residential Reconnections