

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
November 19, 2024

Agenda Item Number: H-1

Action Required:
No

Department: Customer Service Sponsor: Connie Fazio

Subject:
Customer Service Report - October 2024

Summary:
Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Financial Impact

Attachments

Operations: _____
Administration: _____
Finance: _____
District Counsel: _____
District Clerk: _____
Engineering: _____

\$

Funding Source:
N/A

Budgeted:
N/A

1. Monthly Report

Approved By:  Date: 11/14/2024
General Manager

Key Largo Wastewater Treatment District Customer Service Report

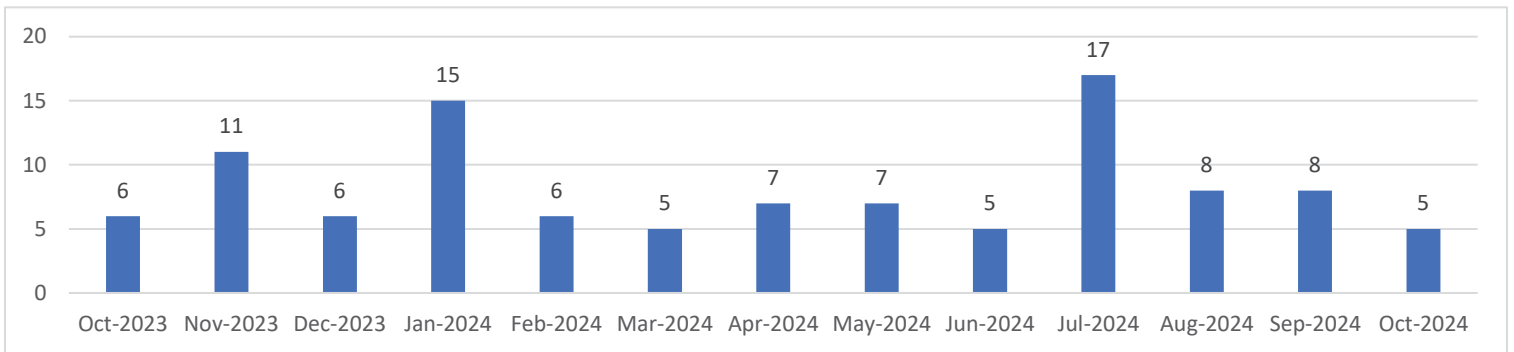
October 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Assessment	2
Billing	9
Demo	4
Field Department	16
Locate	5
MOD	7
NOA	7
Tie In Res	4
Total	54

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 1 – Commercial Connection
- 2 - New Residential Connections
- 2 – Residential Reconnections