

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
May 7, 2024

Agenda Item Number: K-1

Action Required:
No

Department:
Field Operations

Sponsor:
Mike Dempsey

Subject:
Field Report - March 2024

Summary:
Mr. Dempsey will give the Field monthly report.

Reviewed / Approved

Financial Impact

Attachments

Operations: _____
Administration: _____
Finance: _____
District Counsel: _____
District Clerk: _____
Engineering: _____

\$

Funding Source:
N/A

Budgeted:
N/A

1. Monthly Report

Approved By: _____
General Manager



Date: 5-2-24

Wastewater Field Operations

There were a total of 31 service calls for the month of March, of these 18 were system-generated alarms, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff. The reports below detail the remaining 13 calls.

Date	Address	Incident	Response	KLWTD Issue
3/6/24	97980 o/s Hwy	Customer reported that the alarm on Her Grinder Pump was going off.	This address is not a part of our Grinder Pump Program, advised the homeowner that She would need to call a plumber. (Private Grinder Pump).	No
3/8/24	64 Jean Lafitte Dr	Customer reported a possible backup at His house.	Tech found that the Pit was not working correctly due to the Controller was bad. Replaced the Controller, simulated the Pit, and put it back in service.	Yes
3/9/24	1516 Aqueduct Lane	Customer called to report a possible back up in His house.	Tech found that a gasket from the Wye body was clogging the Pit. Removed the gasket, simulated the Pit and put it back in service.	Yes
3/9/24	210 Tavernier St	Customer reported that the Storm Drain was covered with a pallet.	Tech called the customer and explained that this belongs to Monroe County Public Works Dept. Mike Dempsey called Public Works Dept and informed them of the problem	No
3/12/24	41 Beach Rd	Customer reported a possible back up in His downstairs.	Tech found that everything was working as it should, Advised the homeowner that He would need to call a plumber. (Homeowner Issue).	No
3/12/24	125 Coconut Row.	Customer reported a possible back up in His house.	Tech simulated the Pit and found the Valve was bad, Replaced the Valve, simulated the Pit and put it back in service.	Yes
3/15/24	9 Poinciana Dr	Customer reported a possible back up in His house.	Tech found that everything was working as should, advised the Homeowner that He would need to call a plumber (Homeowner Issue).	No

3/18/24	105240 o/s Hwy	Customer reported a possible back up in His house.	Tech simulated the Pit and found everything to be working as it should. Advised the homeowner that He would need to call a plumber. (Homeowner Issue).	No
3/20/24	52 Buttonwood Dr	Customer called to report a sewer odor and a Pit that was making loud noises	Tech responded and found that the Pit was hung open due to debris inside the wye body. Tech removed the debris, simulated the Pit and put it back in service.	Yes
3/21/24	926 Lobster Lane	Customer reported that the Pit in front of His house was making noises	Tech found that another service truck had already responded and found a rock stuck in the valve and made necessary repairs.	Yes
3/26/24	557 Gordon circle	Customer reported that His clean out was overflowing.	Tech simulated the Pit and found that the Surge Suppressor was dirty, cleaned the Surge, simulated the Pit and put it back in service.	Yes
3/27/24	254 Bay Dr	Customer called to report a sewage odor from the drains in Her house.	Tech simulated the Pit, and it was working as it should. Tech could not detect an odor at this time, advised the Homeowner that She might have a venting problem and She would need to call a plumber. (Homeowner Issue).	No
3/29/24	672 Dolphin Ave	Customer reported that there is a puddle every morning in front of Breather in front of His house.	Tech simulated the Pit and found that everything was working as it should. Advised the Homeowner that the Pit was working correctly and nothing was leaking onto the ground	No