Key Largo Wastewater Treatment District
Board of Commissioners Meeting
Agenda Item Summary

Meeting Date:

February 28, 2023

Agenda Item Number: K-1

Action Required:

No

Department:

Field Operations

Sponsor:

Mike Dempsey

Subject:

Field Report - January 2023

Summary:

Mr. Dempsey will present the Field monthly report.

Reviewed / Approved		Financial Impact	Attachments
Operations:	_____	$	1. Monthly Report
Administration:	_____		
Finance:	_____	Funding Source:	
District Counsel:	_____	N/A	
District Clerk:	_____	Budgeted:	
Engineering:	_____	N/A	

Approved By: _____ **Date:** 2-23-23
General Manager

Wastewater Field Operations

There were a total of 47 service calls for the month of December. Of these, 24 were system-generated alarms, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff. The reports below detail the remaining 23 calls.

Date	Address	Incident	Response	KLW TD Issue
1/1/23	1212 Mockingbird Rd	Customer reported a possible backup in his house.	Tech found that the clean-out was dry, simulated the Pit and everything was working as it should. Advised the Customer that He would need to call a plumber.	No
1/1/23	104 Sable Palm	Customer reported a possible backup in his house.	Tech found that the clean-out was dry, simulated the Pit and everything was working as it should. Advised the Customer to call a plumber.	No
1/2/23	104 8th lane	Customer reported a possible backup in Her house.	Tech found that the Controller was missing a gasket. Replaced the Controller, simulated the Pit, and put it back in service.	Yes
1/3/23	156 Dickie Way	Customer reported a possible backup in his house.	Tech found that the Surge Suppressor was bad. Replaced the Surge, simulated the Pit, and put it back in service.	Yes
1/6/23	135 Harbor Dr.	Customer reported a possible backup in her house.	Tech found that the clean-out was dry, simulated the Pit and everything was working as it should. Advised the Customer that She would need to call a plumber. (Homeowners Issue)	No
1/6/23	68 Bonefish Ave	Customer reported a possible backup in his house.	Tech found that the hose on the Sensor Tube was rotten. Replaced the Hose, Simulated the Pit, and put it back in service.	Yes
1/6/23	206 Dexter Ct	Customer reported a possible backup in her house.	Tech found that the Sensor Tube was clogged with grease, replaced the Sensor Tube, simulated the Pit, and put it back in service.	Yes
1/8/23	143 Garden St	Customer reported a possible backup in his house.	Tech found that the Surge Suppressor was clogged, replaced the Surge, simulated the Pit and everything was working as it should.	Yes

1/11/23	106 East Shore Dr.	Customer reported a possible backup in his house.	Tech found that the Air Terminal was knocked over by a car and the Controller was loose. Tech replaced the Controller, simulated the Pit and everything was working as should.	Yes
1/12/23	102 East Shore Dr.	Customer reported a possible backup in his house.	Tech found that the Buffer Tank was working properly but found the flap on the backflow valve on the Customers property was loose and causing the problem. Tech replaced the flap, simulated the Buffer Tank, and put it back in service. (Homeowners Issue).	No
1/14/23	86 Frances Drake	Customer reported that her toilets were not draining.	Tech found that everything was working as it should and advised the homeowner that she would need to call a plumber. (Homeowners Issue).	No
1/14/23	201 Pimlico Lane	Customer reported a possible backup in her house.	Tech found the lower hose on the Sensor Tube was broken. Replaced the hose, simulated the Pit, and put it back in service.	Yes
1/15/23	31 South Dr.	Customer reported that the Pit in front of Her house was making noises.	Tech found that the Pit was working and the noise was just the Pit firing as it should.	No
1/15/23	801 Gale Place	Tech received a high-level alarm on the monitoring system.	Tech found that the float for the monitoring system was stuck and it was falsely showing as an overwhelmed Pit. Tech replaced the float, simulated the Pit, and put it back in service.	Yes
1/18/23	101499 O/S Hwy	Customer reported a bad odor	This is a private system K.L.W.T.D. does not maintain this system. Advised the Customer to call the shopping center maintenance department. (Tradewinds Shopping Center).	No
1/18/23	1024 Adams	Customer reported a possible backup.	Tech found that the Surge Suppressor was dirty, Cleaned the Surge Suppressor, simulated the Pit, and put it back in service.	Yes
1/20/23	155 Cort Lane	Customer reported a possible backup.	Tech found that everything was working as it should. Advised the customer that he would need to call a plumber.	No
1/20/23	564 Gordon Circle	Customer reported a possible backup.	Tech found that everything was working as it should. Advised the homeowner to call a plumber.	No
1/20/23	237 N Ocean Dr.	Customer reported a possible backup in her house.	Tech found that grease was clogging the Sensor Tube hose, Tech replaced the Hose, simulated the Pit, and put it back in service.	Yes

1/26/23	127 West Ave A	Customer reported a possible backup in his house.	Tech simulated the Pit and found that the Surge Suppressor was clogged. Tech cleaned the Surge Suppressor, simulated the Pit, and put it back in service.	Yes
1/27/23	224 West 1st Court.	Customer reported a possible backup in his house.	Tech simulated the Pit and found that Surge Suppressor was clogged. Tech cleaned the Surge and replaced, simulated the Pit, and put it back in service.	Yes
1/31/23	127 Hilson Ct	Customer reported a possible backup.	Tech simulated the Pit and found that everything was working as it should. Advised the homeowner that she would need to call a plumber.	No
1/31/23	201 Ryan Ave	Customer reported a possible back in her house.	Tech simulated the Pit and found that everything was working as it should. Advised the homeowner that she would need to call a plumber.	No