

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:
January 3, 2023

Agenda Item Number: K-1

Action Required:
No

Department:

Field

Sponsor:

Mike Dempsey

Subject:

Field Report - November 2022

Summary:

Mr. Dempsey will present the Field monthly report.

Reviewed / Approved

Financial Impact

Attachments

Operations: _____

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1. Monthly Report

Administration: _____

Finance: _____

Funding Source:

District Counsel: _____

N/A

District Clerk: _____

Budgeted:

Engineering: _____

N/A

Approved By: _____



General Manager

Date: 12/30/2022

Wastewater Field Operations

There were a total of 58 service calls for the month of November. Of these, 29 were system-generated alarms, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff. The reports below detail the remaining 29 calls.

Date	Address	Incident	Response	KLWTD Issue
11/1/22	20 Drury Rd	Customer reported a possible back up.	Tech found everything to be working as should. Advised the customer that He would need to call a plumber.	No
11/5/22	221 2nd St	Customer reported a possible back up.	Tech found that the Surge was clogged, cleaned the Surge, simulated the Pit and put back in service.	Yes
11/8/22	100 La Paloma Rd	Customer reported a possible back up.	Tech found everything to be working as should. Advised the customer that He would need to call a plumber.	No
11/9/22	30 Transylvania Ave	Customer reported a possible back up..	Tech found everything to be working as should. Advised the customer that He would need to call a plumber.	No
11/10/22	98150 O/S Hwy	Customer reported a manhole overflowing.	Tech found that the manhole that was leaking was a private Grinder Pump that belongs to the customer and advised the customer that he would need to call a plumber.	No
11/11/22	522 Caribbean Dr	Customer reported that the manhole in front of Sharky's Restaurant was overflowing.	Tech found that the Sensor Tube was clogged, Tech cleared the Sensor Tub, simulated the Pit and put back in service.	Yes
11/11/22	591 Boyd Dr	Customer reported a possible back up.	Tech found that everything was working as it should. Advised the homeowner that She would need to call a plumber.	No
11/11/22	10420 O/S Hwy	Amoray Dive Resort called to report that they were backed up.	Tech arrived and assisted the plumber to locate the valve to shut off to make repairs to a private check valve.	No

11/11/22	851 Narragansett	Customer reported a possible back up.	Tech found that the valve was bad, Tech replaced the valve, simulated the Pit and put it back in service.	Yes
11/12/22	165 Grassy Rd	Customer reported a possible back up.	Tech found that the controller, valve, and the surge suppressor were bad. Replaced and simulated the pit and put it back in service.	Yes
11/12/22	720 Boyd Dr	Customer reported a bad odor near the Air Terminal in front of the address.	Tech found that everything was working as it should and could not smell an odor at the address.	No
11/13/22	104 Sable Palm Dr	Customer reported a possible back up.	Tech found everything to be working as it should, Advised the customer that He would need to call Plumber.	No
11/15/22	564 Gorden Circle.	Customer reported that there is a strong odor coming from the breather in front of Her house.	Tech found that everything was working as should. Advised the customer that the odor was probably coming from the King Tides.	No
11/19/22	532 Plante St	Customer reported a possible back up.	Tech found that the backup was on the customers side. Advised the customer that She would need to call a plumber.	No
11/19/22	34 Atlantic Dr	Customer reported a Grinder Pump alarm going off.	Tech found that the Grinder Pump was not working properly. Tech replaced the Pump, simulated and put it back in service.	Yes
11/19/22	3 Bunting Dr	Customer reported a possible back up.	Tech found that everything was working as should. Advised the custom that He would need to call a plumber.	No
11/22/22	6 North Dr	Customer reported an odor outside His home.	Tech found that everything was working as should. Advised the customer that the odor was probably from the King High Tides.	No
11/21/22	155 Cort Lane	Customer reported a possible back up..	Tech found everything working as it should. Advised the customer that he would need to call a plumber.	No

11/22/22	225 Hispinola Rd	Customer reported a possible back up.	Tech found that the Controller was full of water, replaced the Controller, simulated the Pit, and put it back in service.	Yes
11/22/22	152 Indian Ave	Customer reported a possible back up.	Tech found that the Sensor Tube was clogged, Tech replaced the Sensor Tube ,simulated the Pit, and put it back in service.	Yes
11/27/22	1656 Churchill Downs	Customer reported sewer bubbling out of a manhole in front of the address.	Tech simulated the Buffer Tank and found that the blue hose was damaged by roaches. Tech replaced the hose, simulated the Buffer Tank, and put it back in service.	Yes
11/28/22	119 Sterling Rd	Customer called to report damage to an Air Terminal in front of the address.	Tech found the Dedicated Air Terminal was damaged in front of the address. Tech repaired the Air Terminal, simulated the Pit, and put it back in service.	Yes
11/28/22	8 Flamingo Rd	Customer reported a possible back up.	Tech found that the Controller was not working. Replaced the Controller, simulated the Pit, and put it back in service.	Yes
11/28/22	35 North Blackwater Lane	Customer called to report a possible back in His house.	Tech found that the Controller was not working. Replaced the Controller, simulated the Pit, and put it back in service.	Yes
11/28/22	97674 O/S Hwy	Customer called to report a possible back up.	Tech simulated the Pit and found everything working as it should. Advised the homeowner that he would need to call a plumber.	No
11/29/22	38 North Blackwater Lane	Customer called to report that the Manhole was overflowing in the street.	Tech found that Pit was not working as it should. Advised the customer that the water in the street was from rain earlier in the day	No
11/29/22	99701 O/S Hwy	Customer called to report that the lobby and several rooms were backing up at the Holiday Inn.	Tech found that the private lift station was overwhelmed. Advised the Manager that this is a private system and they would need to call a plumber.	No

11/30/22	50 Bowen Lane	Customer called to report that the Air Terminal in front of His house was overflowing with sewage in the street.	Tech found that the Valve was not working in the Pit. Tech changed the Valve ,simulated the Pit, and put it back in service.	Yes
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