Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date: June 21, 2022 Agenda Item Number: K-1 Action Required: No Department: Sponsor: Field Mike Dempsey Subject: Field Report - May 2022 Summary of Discussion: Mr. Dempsey will present the Field monthly report. Reviewed / Approved Financial Impact **Attachments** 1. Monthly Report Operations: \$ Administration: Finance: Funding Source: N/A District Counsel:

Approved By: General Manager Date: 6-16-22

Budgeted: N/A

District Clerk:

Engineering:

Wastewater Field Operations

There were a total of 38 service calls for the month of May. Of these, 25 were system generated alarms, mostly by low vacuum detection at a vacuum station. The system generated alarms were addressed quickly by the field staff. The reports below detail the remaining 13 calls.

Date	Address	Incident	Response	KLWTD Issue
5/02/22	232 2nd Rd	Customer called the office and reported that She is smelling a sewer odor inside Her house.	System Tech simulated the Pit and found everything working properly and could not smell any odor. Informed homeowner to call a plumber.	No
5/07/22	1116 Grant St	Customer called the office to report a backup in his house.	System Tech simulated the pit and found everything was working fine. Informed the homeowner that he would need to call a plumber.	No
5/07/22	6 Palm Dr	Customer called to report an alarm going off on the Grinder Pump at His house.	System Tech simulated the Grinder Pump and found that it was not working properly. Replaced the Grinder Pump, simulated twice, and put back in service.	Yes
5/09/22	135 Stinger Rd	Customer called the office to report that the breather in front of His house is constantly making noise.	System Tech simulated the pit and found the Controller was bad in the pit, replaced the controller, simulated the pit, and put it back in service.	Yes
5/15/22	10 Gayton Pl	Customer called the office to report that the lift station alarm was going off.	System Tech found that the alarm float was knocked off the hook, Tech placed the float back on the hook and put Lift Station back in service.	Yes

5/15/22	95525 O/S Hwy	M.O.D. received a text about a Grinder Pump alarm going off.	System Tech simulated the Grinder Pump and found everything to be working properly. Informed the homeowner to call a plumber.	No
5/18/22	17 Judy Pl	Customer called the office to report that the breather in front of His house is making a gurgle.	System Tech arrived at the address and found that the Fernco needed to be replaced. Tech replaced the Fernco and simulated the pit and put it back in service.	Yes
5/19/22	39 E Beach Rd	Customer called the office to report a back up at His house.	System Tech simulated the Pit and found the Surge Suppressor was bad. Tech replaced the Surge simulated the Pit and put back in service.	Yes
5/21/22	201 Harborview Dr	Customer called the office and reported an odor coming from His sink.	System Tech simulated the Pit and found nothing wrong. Tech could not smell any odor coming from K.L.W.T.D. system	No
5/28/22	112 Bahama Rd	Customer called the office to report a clicking noise coming from the Air Terminal.	System Tech simulated the pit and found a hose was off of the Controller. Tech replaced the hose and simulated the Pit and everything was working as it should.	Yes
5/29/22	161 Grassy Rd	Customer called the office to report an odor coming from the Pit in front of His house.	System Tech simulated the pit and found the controller was bad, Tech replaced the Controller, simulated the Pit and put it back in service.	Yes

5/18/22	781 Grouper Lane	Customer called the office to report a leak in front of His house	System Tech arrived on site and the Aqueduct was onsite making repairs to a water service at address. Not K.L.W.TD. problem.	No
5/31/22	1011 Gibralter Rd	Customer called the office to report a back up in Her house.	System Tech simulated the pit and it was working properly. Advised the homeowner to call a plumber.	No