

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

June 18, 2024

Agenda Item Number: K-1

Action Required:

No

Department:

Field Operations

Sponsor:

Mike Dempsey

Subject:

**Field Report - May 2024**

Summary:

Mr. Dempsey will present the Field monthly report.

## Reviewed / Approved

Operations: \_\_\_\_\_

Administration: \_\_\_\_\_

Finance: \_\_\_\_\_

District Counsel: \_\_\_\_\_

District Clerk: \_\_\_\_\_

Engineering: \_\_\_\_\_

## Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

## Attachments

1. Monthly Report

Approved By: \_\_\_\_\_

General Manager

Date: \_\_\_\_\_

6/13/2024

## Wastewater Field Operations

There was a total of 35 service calls for the month of May of these 18 were system-generated alarms, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff. The reports below detail the remaining 17 calls.

Date	Address	Incident	Response	KLWTD Issue
5/1/24	123 Tavern Dr	Customer reported a possible back up in His house.	The Pit was working as should. Notified the homeowner He would need to call a plumber. (Homeowner Issue).	No
5/2/24	92003 o/s Hwy	Customer reported that the Griner Pump alarm was going off.	The Grinder Pump was private. Advised the Homeowner that and he would need to call a plumber. (Homeowner Issue).	No
5/9/24	124 Tavern Dr	Customer called to report a possible back up in His house.	Everything was working as it should Notified the Homeowner that He would need to call a plumber. (Homeowner Issue).	No
5/9/24	158 Garden St	Customer reported that the Manhole cover was broken in front of Her house.	The Manhole lid was making noise when cars ran over it. Tech cleaned the lid and added a dust cover between the frame and the lid.	Yes
5/9/24	95450 o/s Hwy	Customer called to report that the Grinder Pump was not working.	The Pump was bad, replaced the Pump, simulated and put it back in service.	Yes
5/10/24	347 Oleander Dr	Customer called to report a sewer odor in Her house.	Everything was working as it should, and the Tech could not smell any odors . (Homeowner Issue).	No
5/11/24	7 Hibiscus Dr	Customer called to report a possible back up.	Everything was working as it should, Advised the Homeowner that He would need to call a plumber. (Homeowner Issue).	No

5/14/24	29 Bass Ave	Customer reported a possible back up in His house.	Everything was working at it should, Advised the Homeowner that She would need to call a plumber.(Homeowner Issue).	No
5/15/24	99 Marina Ave.	Customer called to report a possible back up.	Tech found the private lateral had roots clogging the lateral causing the back up. Advised the Homeowner that He would need to call a plumber.	No
5/17/24	557 Gorden Circle.	Customer called to report a possible back up.	Tech found that the Fernco had seperated from the wye body, replaced the Fernco, simulated the Pit and put it back in service.	Yes
5/21/24	30 Snapper Ave	Customer reported that Her toilets were backing up.	Tech found everything was working as it should. Advised the Homeowner that She would need to call a plumber. (Homeowner Issue).	No
5/21/24	210 Lower Matecumbe Rd	Customer called to report a possible back up.	Tech found that everything was working as it should. Advised the Homeowner that She would need to call a plumber. (Homeowner Issue).	No
5/22/24	127 Hilson Ct	Customer called to report an odor outside His home.	Tech found that everything was working as it should. The odor was coming from a construction crew that was installing a new dock and stirring up the algae from the bottom of the canal. (Homeowner Issue).	No
5/23/24	104140 o/s Hwy	Customer called to report that the alarm on the Grinder Pump was going off	Tech found that the Grinder Pump was private and was not a part of the unique program. Advised the Homeowner that He would need to call a plumber. (Homeowner Issue).	No
5/23/24	91885 o/s Hwy (Sunshine Market)	Customer called to report a possible back up.	Tech found everything to be working as it should. Advised the Homeowner to call a plumber. (Homeowner Issue).	No
5/25/24	501 Oldsmar Rd	Customer called to report that the Air Terminal was making noises.	Tech found that the Controller was bad, Replaced the Controller, Simulated the Pit and put it back in service.	Yes

5/28/24	1123 Calder Rd	Customer called to report standing water next to the Air Terminal.	Tech found that there was a leak on a water main. Tech notified the Fla Keys Aquaduct of a possible water main break.	No
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