

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

May 21, 2024

Agenda Item Number: K-1

Action Required:

No

Department:

Field Operations

Sponsor:

Mike Dempsey

Subject:

**Field Report - April 2024**

Summary:

Mr. Dempsey will present the Field monthly report.

## Reviewed / Approved

Operations: \_\_\_\_\_

Administration: \_\_\_\_\_

Finance: \_\_\_\_\_

District Counsel: \_\_\_\_\_

District Clerk: \_\_\_\_\_

Engineering: \_\_\_\_\_

## Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

## Attachments

1. Monthly Report

Approved By: \_\_\_\_\_

General Manager



Date: 5/15/2024

## Wastewater Field Operations

There was a total of 21 service calls for the month of April of these 7 were system-generated alarms, mostly by low vacuum detection at a vacuum station. The system-generated alarms were addressed quickly by the field staff. The reports below detail the remaining 14 calls.

Date	Address	Incident	Response	KLWTD Issue
4/1/24	97240 o/s Hwy	Customer reported that the pit next to his garage was overflowing.	Tech found the Grinder Pump unresponsive, diagnosed to no power at pump. Restored power, Grinder Pump back in service.	No
4/1/24	110 Ocean Bay Dr	Customer reported a possible backup at His house.	Tech found that the Pit was working as it should. Notified the homeowner that He would need to call a plumber (Homeowner Issue).	No
4/1/24	42 Ave A	Customer called to report a possible back up in His house.	Tech found that the lateral came apart under the trailer, notified the Homeowner that He would need to call a plumber. (Homeowner Issue).	No
4/1/24	138 Arbor Lane	Customer reported that the Air Terminal was overflowing with sewer.	Tech found that the Surge Suppressor was bad, replaced the Surge, simulated the Pit and put it back in service.	Yes
4/5/24	41 Bay Rd	Customer reported a sewage odor in Her house.	Tech found that everything was working as it should. Advised the homeowner that He would need to call a plumber. (Homeowner Issue).	No
4/08/24	Calusa Lots 416, 417, 418, and 419	Customer called to report that 4 Trailers were backing up.	Tech simulated the Pit and found the Valve was bad, Replaced the Valve, simulated the Pit and put it back in service. (Calusa Private System).	Yes
4/11/24	99501 o/s Hwy Walgreens	Shane from Flovac reported the Valve was bad at this Pit.	Tech found that the Valve was bad, replaced the valve, simulated the Pit and put it back in service.	Yes

4/18/24	956 Shaw Dr	Customer reported a possible back up in His house.	Tech simulated the Pit and found a hose in the Pit was bad. Replaced the hose, simulated the Pit and put it back in service.	Yes
4/21/24	Lot # 255 Calusa	Customer called to report an odor from the Air Terminal	Tech responded and found that the Pit was working as it should and could not smell any odor. Advised The Customer of His findings. (Calusa Private System).	No
4/21/24	125 Sable Ave	Customer reported that the Pit in front of His house was making noises	Tech found that the Surge Suppressor was bad, replaced the Surge, simulated the Pit and put it back in service.	Yes
4/23/24	11 Bunting	Customer reported that Her toilets were backing up.	Tech simulated the Pit and found everything was working as it should. Advised the Homeowner that She would need to call a plumber. (Homeowner Issue).	No
4/27/24	326 Sound Dr	Customer called to report that they hit the sewer line.	Tech responded and it was a water main that was damaged by the contractor. Tech reported to F.K.A.A.	No
4/25/24	210 Lower Matecube Rd	Customer reported a possible back up.	Tech simulated the Pit and found that everything was working as it should. Advised the Homeowner that the Pit was working correctly, and He would need to call a plumber.	No
4/25/24	85 Tarpon Basin Rd	Customer called to report a back up in His shower.	Tech simulated the Pit and found everything was working as it should. Advised the Homeowner that He would need to call a plumber.	No