

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

December 17, 2024

Agenda Item Number: H-1

Action Required:

No

Department:

Customer Service

Sponsor:

Connie Fazio

Subject:

Customer Service Report - November 2024

Summary:

Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Operations: _____

Administration: _____

Finance: _____

District Counsel: _____

District Clerk: _____

Engineering: _____

Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

Attachments

1. Monthly Report

Approved By: _____

General Manager



Date: 12/11/2024

Key Largo Wastewater Treatment District
Customer Service Report

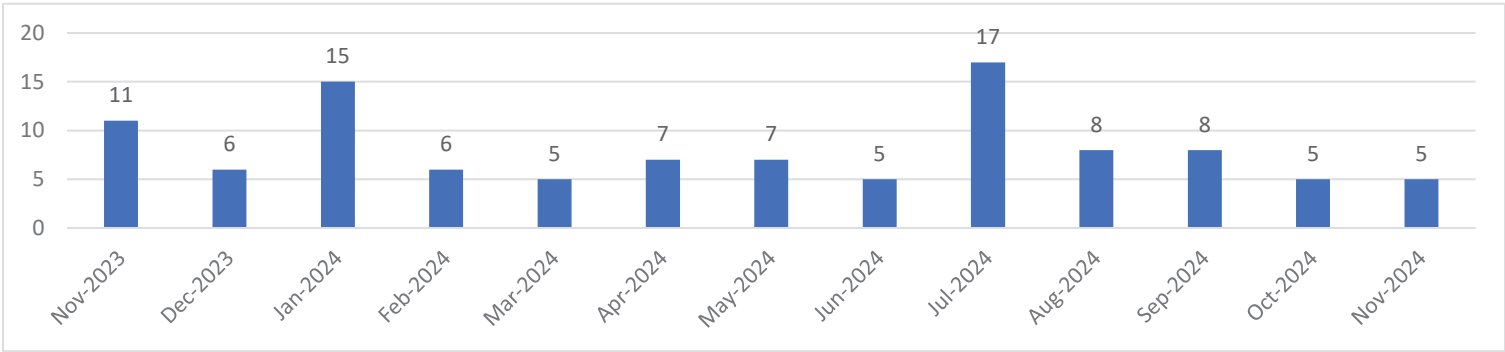
November 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

| | Total |
|------------------|-------|
| Billing | 3 |
| Demo | 1 |
| Field Department | 9 |
| MOD | 10 |
| NOA | 2 |
| Tie In Res | 7 |
| Total | 32 |

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 1 - New Residential Connection
- 4 – Residential Reconnections