

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

October 15, 2024

Agenda Item Number: H-1

Action Required:

No

Department:

Customer Service

Sponsor:

Connie Fazio

Subject:

Customer Service Report - September 2024

Summary:

Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Operations: _____

Administration: _____

Finance: _____

District Counsel: _____

District Clerk: _____

Engineering: _____

Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

Attachments

1. Monthly Report

Approved By: _____

General Manager



Date: _____

10/10/2024

Key Largo Wastewater Treatment District Customer Service Report

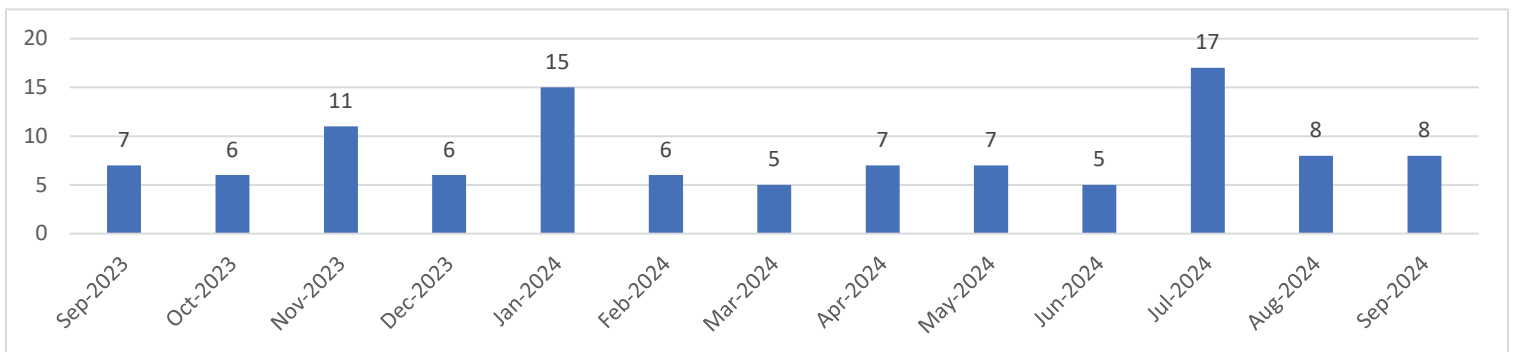
September 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	13
Damage	1
Demo	5
Field Department	10
Locate	2
MOD	6
NOA	3
Tie In Res	2
Total	42

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 1 – Commercial Connection
- 3 - New Residential Connections
- 4 – Residential Reconnections