

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

October 1, 2024

Agenda Item Number: H-1

Action Required:

No

Department:

Customer Service

Sponsor:

Connie Fazio

Subject:

Customer Service Report - August 2024

Summary:

Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Operations: _____

Administration: _____

Finance: _____

District Counsel: _____

District Clerk: _____

Engineering: _____

Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

Attachments

1. Monthly Report

Approved By: _____

General Manager



Date: _____

09/26/2024

Key Largo Wastewater Treatment District Customer Service Report

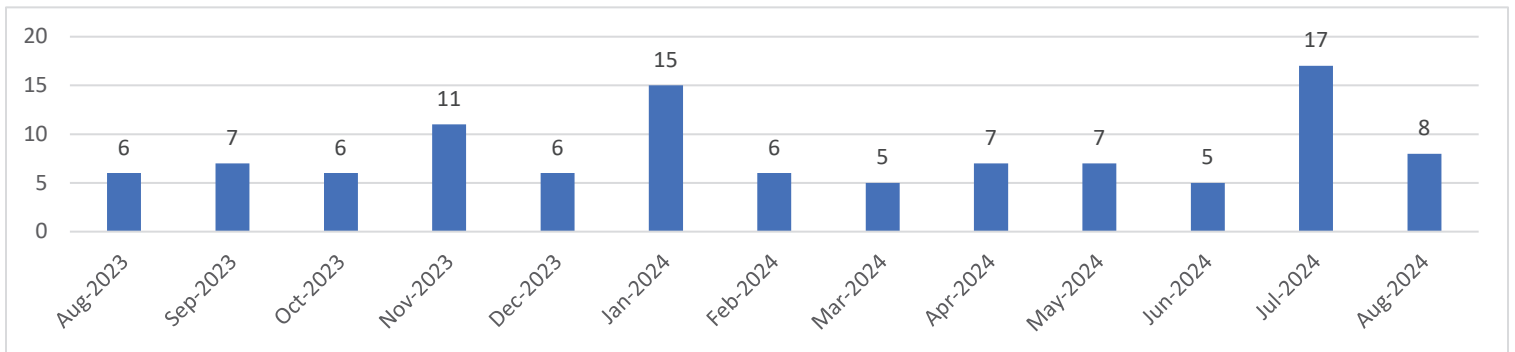
August 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	9
Demo	4
Field Department	17
Locat	1
MOD	10
NOA	7
Tie In Non Res	1
Tie In Res	5
Total	54

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 1 – New Residential Connection
- 7 – Residential Reconnections