

Key Largo Wastewater Treatment District
Board of Commissioners Meeting
Agenda Item Summary

Meeting Date:
July 16, 2024

Agenda Item Number: H-1

Action Required:
No

Department: Customer Service
Sponsor: Connie Fazio

Subject:
Customer Service Report - June 2024

Summary:
Ms. Fazio will present the Customer Service monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By: _____
General Manager

Date: 7-11-24

Key Largo Wastewater Treatment District Customer Service Report

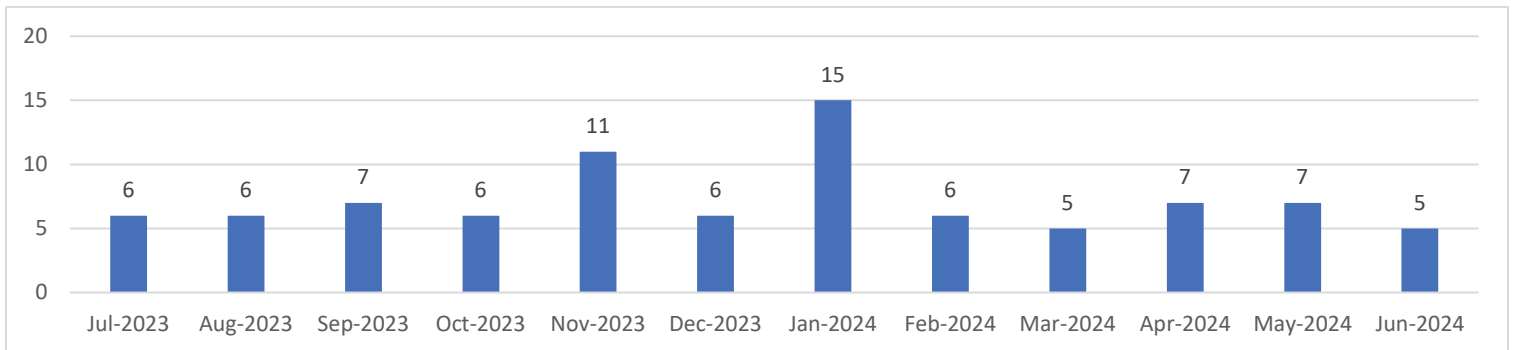
June 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	15
Construction	1
Demo	5
Field Department	11
Locate	1
MOD	7
NOA	13
Tie In Non Res	1
Tie In Res	9
Total	63

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 5 - Reconnections - Residential