

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

May 21, 2024

Agenda Item Number: H-1

Action Required:

No

Department:

Customer Service

Sponsor:

Connie Fazio

Subject:

Customer Service Report - April 2024

Summary:

Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Operations: _____

Administration: _____

Finance: _____

District Counsel: _____

District Clerk: _____

Engineering: _____

Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

Attachments

1. Monthly Report

Approved By: _____

General Manager



Date: 5/15/2024

Key Largo Wastewater Treatment District

Customer Service Report

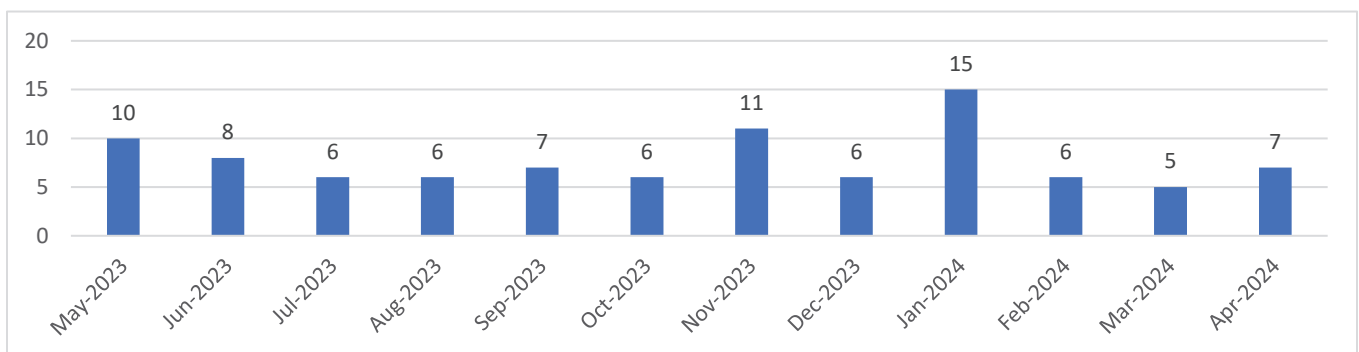
April 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Assessments	3
Billing	12
Construction	1
Demo	3
Field Department	11
Locate	2
MOD	4
NOA	9
Tie In Non-Res	1
Tie In Res	6
Total	52

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 1 - New Commercial Connection
- 1- New Connection - Residential
- 5 Reconnections - Residential