

Key Largo Wastewater Treatment District  
Board of Commissioners Meeting  
Agenda Item Summary

Meeting Date:  
May 20, 2025

Agenda Item Number: H-1

Action Required:  
No

Department: Customer Service  
Sponsor: Connie Fazio

Subject:  
**Customer Service Report - April 2025**

Summary:  
Ms. Fazio will present the Customer Service monthly report.

<u>Reviewed / Approved</u>	<u>Financial Impact</u>	<u>Attachments</u>
Operations: _____	\$	1. Monthly Report
Administration: _____		
Finance: _____	Funding Source:	
District Counsel: _____	N/A	
District Clerk: _____	Budgeted:	
Engineering: _____	N/A	

Approved By: \_\_\_\_\_  
General Manager

Date: 5-15-25

# Key Largo Wastewater Treatment District

## Customer Service Report

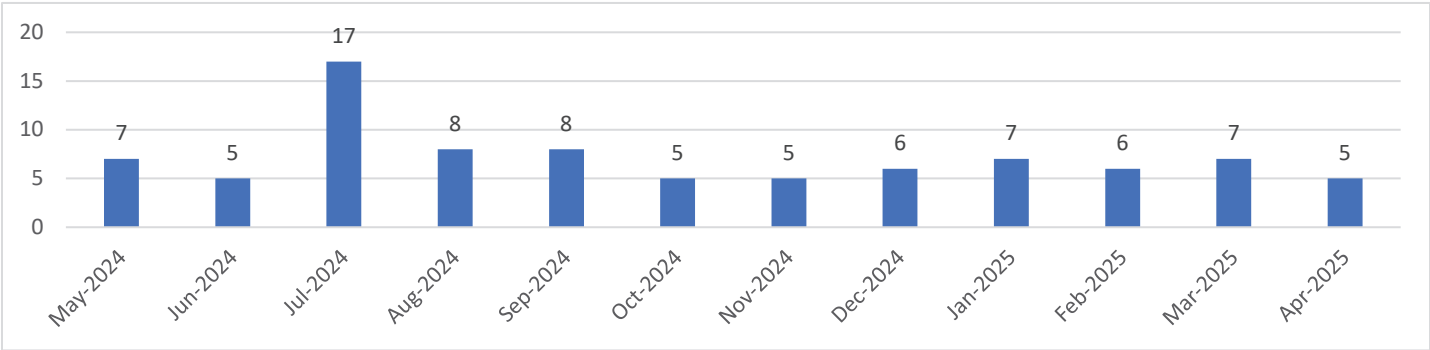
April 2025

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	7
Damage	1
Demo	2
Field Department	6
Locate	1
MOD	5
NOA	4
Tie In Non Res	1
Tie In Res	3
Total	30

Number of Completed Wastewater Connections



### Completed Wastewater Connections of 1 Commercial Property and 4 Residential Properties:

**New Connections:**

- 862 Cardinal Dr
- 1508 Shaw Dr
- 68 Coral Way
- 559 Palm Dr
- 678 N Lake Dr

**Reconnections:**