

# Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:  
April 15, 2025

Agenda Item Number: H-1

Action Required:  
No

Department: Customer Service      Sponsor: Connie Fazio

Subject:  
**Customer Service Report - March 2025**

Summary:  
Ms. Fazio will present the Customer Service monthly report.

**Reviewed / Approved**

**Financial Impact**

**Attachments**

Operations: \_\_\_\_\_  
Administration: \_\_\_\_\_  
Finance: \_\_\_\_\_  
District Counsel: \_\_\_\_\_  
District Clerk: \_\_\_\_\_  
Engineering: \_\_\_\_\_

\$  
  
Funding Source:  
N/A  
  
Budgeted:  
N/A

1. Monthly Report

Approved By:       Date: 04/10/2025  
General Manager

# Key Largo Wastewater Treatment District Customer Service Report

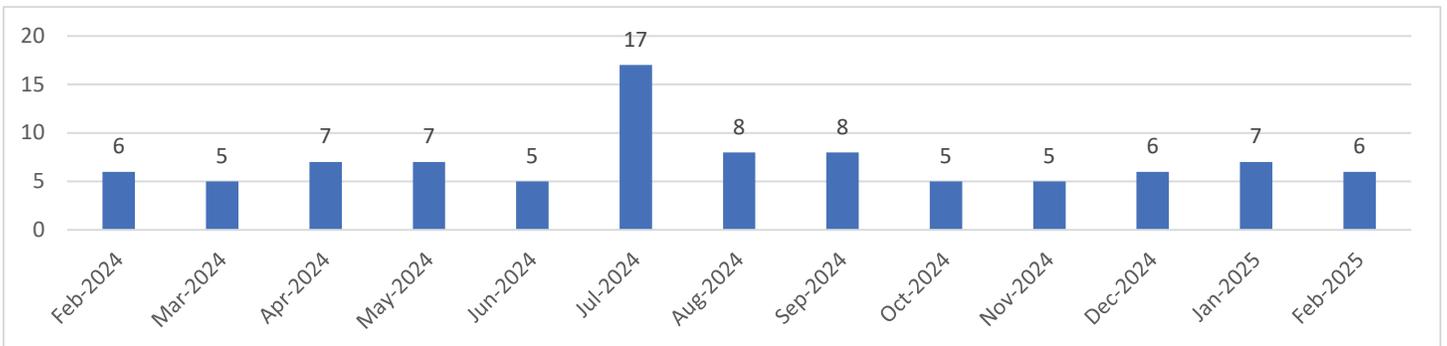
March 2025

The numbers provided are based on customer requests that generated a work order.

## Customer Service Requests

	Total
Billing	6
Construction	1
Demo	2
Field Department	15
Locate	2
MOD	5
NOA	6
Odor	1
Tie In Non Res	1
Tie In Res	6
<b>Total</b>	<b>45</b>

## Number of Completed Wastewater Connections



## Completed Wastewater Connections of 1 Commercial Property and 6 Residential Properties:

### New Connections:

- 11 Orange Dr
- 301 Buttonwood Cir
- 427 Lime Dr
- 98790 Overseas Hwy

### Reconnections:

- 173 W Avenue A
- 175 W Avenue A
- 37 N Bounty Ln