

Key Largo Wastewater Treatment District Board of Commissioners Meeting Agenda Item Summary

Meeting Date:

April 16, 2024

Agenda Item Number: H-1

Action Required:

No

Department:

Customer Service

Sponsor:

Connie Fazio

Subject:

Customer Service Report - March 2024

Summary:

Ms. Fazio will present the Customer Service monthly report.

Reviewed / Approved

Operations: _____

Administration: _____

Finance: _____

District Counsel: _____

District Clerk: _____

Engineering: _____

Financial Impact

\$

Funding Source:

N/A

Budgeted:

N/A

Attachments

1. Monthly Report

Approved By: _____

General Manager

Date: _____

4/11/2024

Key Largo Wastewater Treatment District Customer Service Report

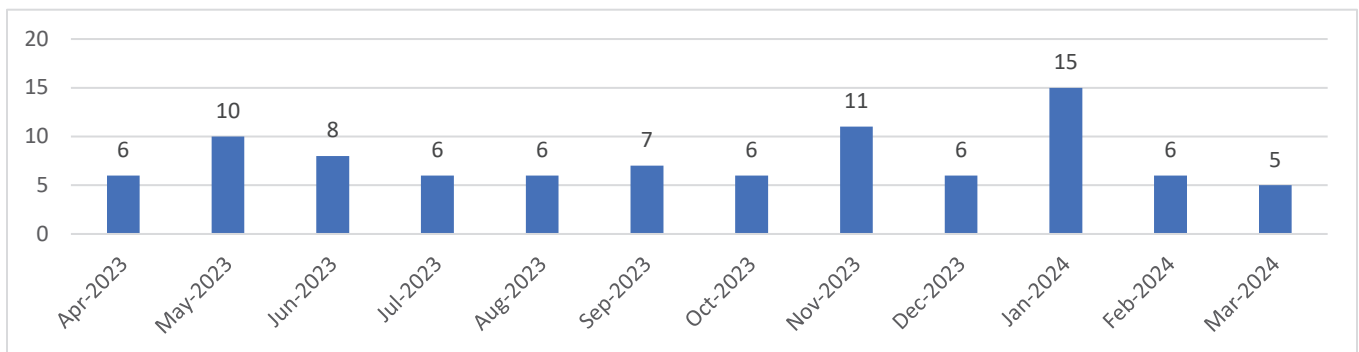
March 2024

The numbers provided are based on customer requests that generated a work order.

Customer Service Requests

	Total
Billing	18
Demo	5
Field Department	10
MOD	3
NOA	10
Tie In Res	5
Total	51

Number of Completed Wastewater Connection



Completed Wastewater Connections Consists of The Following:

- 3 first time connections - Residential
- 2 reconnections - Residential